

**Outside Food & Celebration Cakes Policy**

Our priority is to provide every guest with a safe, enjoyable, and high-quality dining experience. To ensure we maintain the highest standards of food safety and consistency, we have a clear policy regarding outside food and celebration cakes

Policy Statement

For the safety and well-being of our guests:

Outside food, including homemade or store-bought celebration cakes, is not permitted on our premises.

All food and beverages consumed on-site must be prepared and served by our establishment

Why This Policy Exists

We understand that special occasions often involve cakes and other food items brought from outside, but this policy is in place for important reasons:

Food Safety: We cannot guarantee the preparation, storage, or handling standards of outside food, which could lead to foodborne illness.

Allergy Protection: Outside items may contain allergens not declared or managed, increasing the risk for sensitive guests.

Quality Control: Our team works hard to maintain a consistent dining experience for all guests, which is only possible when food comes from our kitchen.

Liability: Allowing outside food introduces risks and potential legal responsibilities for which we cannot be held accountable.

Exceptions

We recognize there may be special circumstances. Exceptions may be made under the following conditions:

Medical or Dietary Needs – Guests with specific medical or dietary requirements may request prior approval from management.

Special Arrangements – On rare occasions, exceptions for celebration cakes or other outside food may be granted but must be approved in writing by management before your visit.

Celebrations With Us

We love being part of your special moments! To make your celebrations memorable, we are happy to offer:

House-made desserts and cakes prepared by our kitchen.

Custom celebration options available by request (advance notice required).

Contact Us

If you have questions about this policy, or would like to discuss special arrangements for your celebration, please contact us at:

📧 info@thepelicaninnogmorebysea.co.uk

📞 01656 856464

👤 Speak with a manager during your visit

✨ Thank you for helping us provide a safe, enjoyable, and high-quality experience for all of our guests. ✨